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Ms. Rivers is the Director of the Employee Benefits Security Administration's Office of Health Plan Standards and Compliance Assistance (OHPSCA). OHPSCA is the primary source of regulations and interpretive guidance related to group health plans under ERISA and provides education, compliance assistance, and other technical support to group health plans, their service providers, participants and beneficiaries, and other government agencies on health coverage-related matters. In her role, Ms. Rivers serves as the Agency's principal advisor on health care issues as they affect ERISA, COBRA, HIPAA, MHPAEA and other laws relating to group health plans; the establishment of strategies for regulatory development; the review, analysis, and promulgation of interpretations, opinions, and regulations related to these various health care statutes; and trends in health care reform and legislative issues. She also coordinates the Agency's technical assistance to members of Congress and Congressional committees regarding drafting of ERISA health care legislation. Ms. Rivers serves as the Agency's liaison on health coverage-related matters to the National Association of Insurance Commissioners, and coordinates the Agency's technical support on health coverage-related matters to State government agencies. Ms. Rivers is responsible for coordinating the Department's efforts with respect to tri-agency healthcare initiatives related to the surprise billing and transparency provisions of the Consolidated Appropriations Act of 2021, the Patient Protection and Affordable Care Act, the Families First and Coronavirus Response Act, the Coronavirus Aid, Relief, and Economic Security Act, as well as other laws under Part 7 of ERISA. Ms. Rivers joined the Department in 2009. Ms. Rivers received her JD from the George Washington University Law School and her BA from Rutgers University.